

12 Month Website Warranty

We stand behind our work.

M.R. Website Development Studio is so confident that you will be happy with your website that we offer a free one year website warranty. This means that you are covered for 12 months from the date that your project goes live. Our first objective is to ensure that your website operates correctly and effectively, in as far as your needs were clearly communicated to our development team.

Starting from the first date that the website (or new feature) is first made available to the public, the work is covered under the M.R. Website Development Studio warranty for one full year. This warranty provides assurance that the website software and content will meet all functionality requirements communicated to our team. This warranty covers any bugs (programming errors) or content errors reported to M.R. Website Development Studio within the one year. Any such bugs reported within the time period will be fixed at no additional charge.

Items covered by this warranty are:

Assurance that pages of your website display properly in current versions of desktop web browser software at the time that the site becomes accessible by the public, unless the problem results from changes to the default configuration of the web browser settings, or lack of common browser plugins.

Assurance that the website programming will work as requested. Specifically, we will promptly address bugs or programming errors at no charge.

Assurance that all content errors: spelling or otherwise will be quickly corrected unless such errors existed in copy provided to us or were entered by the customer.

Issues not covered by this warranty include problems that occur due to use of the website in unintended ways, or are the result of customer action or inaction, lack of functionality not clearly communicated to our staff before the site became publicly accessible, and work that results from issues not within our direct control, such as errors in or updates to third-party software or website hosting, changes that are driven by changes in third party services or changes to links that have moved.